



## User Support Technician

**Posted by:** TechGenx

**Posting date:** 19-Aug-2025      **Closing date:** 15-Feb-2026

**Education:** College/CEGEP

**Language:** English

**Job location:** St John s

**Salary:** \$32.40 Per Hour

**Years of Experience:** Fresher (less than 1 year)

**Vacancy:** 1

**Job Type:** Full Time

**Job id:** CAJ7205119

### Job description:

User Support Technician

**TechGenx**

#### Job details

**Work Location:** 320 Torbay Road, Suite 200, St. John's, NL, A1A 2N3

**Type:** Permanent Employment/Full-time

**Time:** Evening, Morning, Day

**Vacancy:** 1

**Wage Rate:** 32.40 hourly/ 30 to 40 hours per week

**Starting Date:** Starts as soon as possible

## Overview

### Languages

English

### Education

College/CEGEP

### Experience

1 to less than 7 months

### On site

**Work must be completed at the physical location. There is no option to work remotely.**

## Responsibilities

### Tasks

Give access to computer networks

Report on the performance of computer systems and networks

Respond to users experiencing difficulties with computer

Consult user guides, technical manuals and other documents to research and implement solutions

Collect, organize and maintain a problems and solutions log for use by other technical support analysts

Provide business systems, network and Internet support to users in response to identified difficulties

Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software

## Additional information

### Personal suitability

Accurate

Efficient interpersonal skills

Ability to multitask

Time management

## Who can apply for this job?

### You can apply if you are:

- a Canadian citizen
- a permanent resident of Canada
- a temporary resident of Canada with a valid work permit

**Do not apply if you are not authorized to work in Canada.** The employer will not respond to your application.

## How to apply

### By email

[info@techgenx.org](mailto:info@techgenx.org)

**To apply for this job vacancy, please send your resume along with a cover letter and a reference letter from your previous employer to the following email: [info@techgenx.org](mailto:info@techgenx.org)**

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