



store manager - retail

Posted by: FRASER VALLEY WIRELESS LTD.

Posting date: 26-Dec-2025 **Closing date:** 24-Jun-2026

Education: College, CEGEP or other non-university certificate or diploma from a program of 1 year to 2 years

Language: English

Job location: Vancouver

Salary: \$44.75 Per Hour

Years of Experience: 2 years

Vacancy: 1

Job Type: Full Time

Job id: CAJ2670544

Job description:

Job Description

Fraser Valley Wireless is seeking a Retail Store Manager to manage and oversee the daily operations of its Vancouver retail location specializing in wireless telecommunications products and services. The successful candidate will be responsible for staff management, inventory control, sales performance, budgeting, and ensuring excellent customer service in a fast-paced wireless and electronics retail environment offering Rogers and Shaw products and services.

Key Responsibilities

- Direct, control, evaluate, and plan daily store operations

- Plan and organize daily retail activities and ensure smooth store operations
- Manage staff schedules and assign duties to retail sales associates
- Analyze market research and trends to assess consumer demand, sales potential and competitor impact
- Determine merchandise and telecommunications services to be sold, including wireless devices, accessories, and service plans
- Implement pricing, promotional, and credit policies.
- Monitor activation of wireless services, device upgrades, and customer account services for Rogers and Shaw products.
- Locate, select, and procure wireless devices, accessories, and related merchandise for resale
- Develop and implement marketing and promotional strategies to increase store traffic and sales
- Plan budgets and monitor revenues and expenses to meet business targets
- Determine staffing requirements and participate in recruiting, hiring, and training employees
- Resolve operational issues including customer requests, complaints, and supply shortages
- Supervise daily retail operations and ensure compliance with company policies and customer service standards
- Conduct staff performance evaluations and provide coaching to improve sales performance

Supervision

Supervises 3–4 retail sales employees

Computer and Technology Knowledge

- Point of Sale (POS) systems
- Inventory control software
- Spreadsheet applications
- Microsoft Outlook
- Adobe Acrobat Reader

Area of Specialization

Retail sales of wireless telecommunications products and services including mobile devices, accessories, and service plans

Work Conditions and Physical Capabilities

- Fast-paced environment
- Ability to work under pressure
- Tight deadlines
- Attention to detail
- Combination of sitting, standing, and walking

Employment Requirements

- Completion of secondary school is required
- Minimum 2–3 years of experience in retail sales or retail store operations with specialized experience in the wireless telecommunications industry
- Experience supervising staff or managing retail operations is required
- Strong leadership, organizational, and communication skill

Benefits

- Health benefits
- Health care plan

How to apply:

by email: emily@fvwireless.com

Posted on [canadianjobportal.com](https://www.canadianjobportal.com)